



MITEL

## IP Phone Feature Teacher

### Media-Rich Interactive Tutorial for On-Site IP Phone Training

Mitel® IP Phone Feature Teacher is an online, browser based interactive tutorial on the features and functions of Mitel IP Phones. The tutorial allows users to learn at their own pace, and immediately test their new skills and understanding.

Mitel IP Phone Feature Teacher is ideal for any company wishing to easily transition to new multi-feature Mitel IP phones. It also helps minimize the costs associated with employee training and turnover, and standardizes training across multiple locations.

Designed as an economical way to provide ongoing training, IP Phone Feature Teacher is available in license bundles to suit various numbers of users,

and it includes unlimited access to training updates on any new functionality or IP phones released during the license period. This allows Mitel authorized PARTNERS the option to offer training services to their end customers – for example, as part of an annual maintenance agreement. This tutorial training is intended to supplement and eventually replace on-site phone training of end customers.

### Improve Productivity by Training

Training helps users gain the knowledge and skills they require to use their phones effectively – ensuring the company realizes the potential of their investment in a feature-rich Mitel IP Phone system.

Tutorial modules cover these commonly used features, as well as many more:

- Call Forward
- Conference
- Messaging
- Speed Call
- Transfer

### Customize Training with Your Company Brand

Enhance employee learning and reinforce corporate messages by tailoring the training to your company.

Corporate branding, language requirements, phone specifics, and selected phone features can all be customized so that your IP Phone Feature Teacher is fully integrated with the overall look and feel of your company.

### Licensing Information

The IP Phone Feature Teacher licensing is designed for both end customers (through their authorizedPARTNERS) for up to 100 users; and authorizedPARTNERS for up to 2000 plus users. IP Phone Feature Teacher now comes standard with self-serve license management. This powerful administrative tool makes it easy for customers and authorizedPARTNERS to manage their license bundles – allocating licenses when and where needed.

Concurrent Licenses	Suggested Maximum Number of Users
10	100 (for resale to end customers only)
30	500
50	1000
100	2000 plus

IP Phone Feature Teacher licenses are currently sold through the Learning Management System, accessed under Technical Training on Mitel OnLine.

Contact [technical\\_training@mitel.com](mailto:technical_training@mitel.com) for more information.

#### Global Headquarters

Tel: +1(613) 592-2122  
Fax: +1(613) 592-4784

#### U.S.

Tel: +1(480) 961-9000  
Fax: +1(480) 961-1370

#### EMEA

Tel: +44(0)1291-430000  
Fax: +44(0)1291-430400

#### CALA

Tel: +1(613) 592-2122  
Fax: +1(613) 592-7825

#### Asia Pacific

Tel: +852 2508 9780  
Fax: +852 2508 9232

For more information on our worldwide office locations, visit our website at [www.mitel.com/offices](http://www.mitel.com/offices)

THIS DOCUMENT IS PROVIDED TO YOU FOR INFORMATIONAL PURPOSES ONLY. The information furnished in this document, believed by Mitel to be accurate as of the date of its publication, is subject to change without notice. Mitel assumes no responsibility for any errors or omissions in this document and shall have no obligation to you as a result of having made this document available to you or based upon the information it contains.

M MITEL (design) is a registered trademark of Mitel Networks Corporation. All other products and services are the registered trademarks of their respective holders.

© Copyright 2008, Mitel Networks Corporation. All Rights Reserved.

GD 388\_2552 PN 51013806RA-EN

[www.mitel.com](http://www.mitel.com)

